





Choices & Comments



1. How professional do you rate the service that you receive from Avant Financial Services?

	Percentage	
Extremely professional	84.21%	
Professional	15.79%	
Not professional	00.00%	
N/A	00.00%	



2. How satisfied are you with the service and advice of your financial planner at Avant Financial Services?

	Percentage	
Extremely satisfied	88.89%	
Satisfied	22.22%	
Not satisfied	00.00%	
N/A	00.00%	



3. How well do you feel your financial planner at Avant Financial Services understands your needs?

	Percentage	
Extremely well	84.21%	
Well	15.79%	
Not at all	00.00%	
N/A	00.00%	



4. How well does the advice offered by your financial planner at Avant Financial Services match your needs and preferences?

	Percentage	
Extremely well	84.21%	
Well	15.79%	
Not well	00.00%	
N/A	00.00%	




5. How responsive is Avant Financial Services to your changing needs?

	Percentage	
Extremely responsive	78.95%	
Responsive	21.05%	
Not responsive	00.00%	
N/A	00.00%	

6. How important does your financial planner, at Avant Financial Services, make you feel?

	Percentage	
Extremely important	66.67%	
Important	33.33%	
Not important	00.00%	
N/A	00.00%	

7. Compared with other financial planning practices that you may have used before, how do you rate Avant Financial's service?

	Percentage	
Much better	66.67%	
About the same	11.11%	
Slightly worse	00.00%	
Not sure	00.00%	
N/A	22.22%	

8. What is it that made you choose your financial planner, at Avant Financial Services, to provide advice for your financial needs?

Trust

Recommendation of employer.

the only provider we have had

I met Chris Cornish in the north of WA when we had a business there.

Recommendation

My financial planner was allocated to me when I was using another accountants. However I have been extremely satisfied with the service and his professionalism that I stayed with him when he

changed to another company.

Trustworthy

have been with chris from the start and see no reason to go anywhere else

His enthusiasm for knowledge about finances and responsiveness.

Recommendation by a third party

Westpac Bank

Initially a recommendation from a friend to seek advice, and then took up advice because I felt that what I wanted was the important matter taken into consideration, with good advice on how to achieve that.




Mates rates

My advisor does not put the hard sell on & is ethical & honest in his advise.

After previous disappointing experiences with another planner I felt that Avant were really interested in my needs and were prepared to give me time. My decision to transfer to Avant has not only proven financially beneficial but I have confidence that they are interested in me as a person and not merely a number

He was recommended by my employer.

9. How informative do you find Avant Financial Service's monthly newsletter?

	Percentage	
Extremely informative	47.37%	
Informative	47.37%	
Not informative	00.00%	
N/A	05.26%	

10. What suggestions for improvements or comments of support can you offer your financial planner/Avant Financial?

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None, what is being done seems perfect for us.

He has been extremely helpful in so many ways and given me excellent advice in the past. He makes me feel that I am more than just another client and that he is working for me to get the most out of my investment.

N/A

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I feel comfortable that you offer a range of information that gives a balanced view on where financial trends might be heading.

None at the moment

I'm happy as it is!



none - have been pleased with the way it operates.

Hot chicks on reception!!!!



I am satisfied

No advice or suggestions required

11. How likely are you to recommend Avant Financial Services to people that you know?

	Percentage	
Extremely likely	78.95%	
Likely	21.05%	
Not likely	00.00%	
N/A	00.00%	

12. Overall, how satisfied are you with your financial planner, at Avant Financial Services?

	Percentage	
Extremely satisfied	89.47%	
Satisfied	10.53%	
Neither satisfied nor dissatisfied	00.00%	
Dissatisfied	00.00%	
Extremely dissatisfied	00.00%	
N/A	00.00%	